

13:69E-1.25 Service and repair of slot machines

(a) Notwithstanding any other provisions contained herein, a natural person employed by or an independent contractor of a casino service industry enterprise may service and repair a slot machine owned, leased or possessed by a casino licensee, and may be issued an access badge as if employed by the casino itself, provided that:

1. The enterprise is licensed as a gaming-related casino service industry in accordance with section 92(a) of the Act;
2. The person is licensed as a casino key employee in or registered as a casino employee in accordance with regulations; and
3. The person has been issued an access badge by the casino and an ID card, which card must be inserted into a slot machine prior to the machine being opened and any work being performed;
4. The casino licensee has submitted internal controls governing the use of an independent contractor for the service and repair of its slot machines, which shall include, at a minimum:
  - i. The written agreement between the casino licensee and the independent contractor that details the services to be rendered, the responsibilities of each party, and the manner and amount of compensation; and
  - ii. The procedures for issuing, tracking and securing any keys, access badges, ID cards and other devices provided to the contractor and its employees by the casino licensee in order to access, service or repair any slot machine;
  - iii. The procedures and methods used to prevent the contractor and its employees from taking any of the actions listed in (b) below;

iv. the casino service industry enterprise will have been plenary qualified and no transactional waiver will be permitted in connection therewith.

(b) All persons described in (a) above shall not:

1. Be involved in any gross revenue transaction;
2. Perform hopper fills;
3. Possess, issue or redeem slot counterchecks;
4. Possess, issue or redeem complimentaries, coupons or any similar promotional materials;
5. Have physical or logical access to any slot monitoring system;
6. Gamble at any slot machine in any casino-hotel in which they have performed any service or repair of any slot machines located therein.

(c) The casino licensee, the independent contractor and its employee shall be jointly and severally liable for all acts, omissions and violations of the Act or the rules of the Division or Commission committed by the employee of the independent contractor.